

# VidyoConnect – Active Directory Authentication

## VidyoConnect First Time and Normal Login

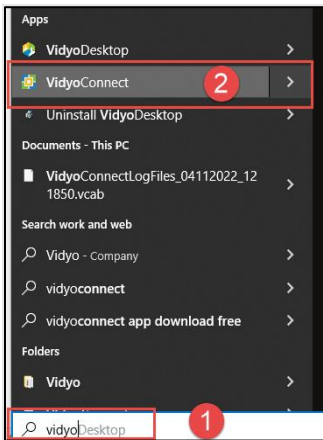
For users conducting Non-Mychart Virtual Visits and most TeleHealth users, VidyoConnect accounts will be created and managed using the Allina Authentication process (via the AKN's Application Portal).

In preparation for your initial authentication, complete these 3 steps first:

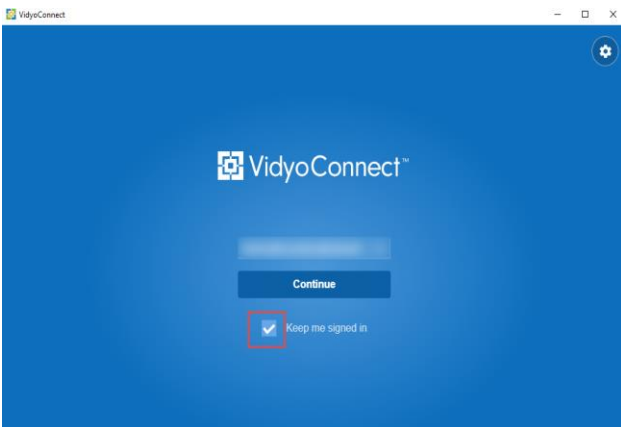


1. Click **Window Start** or use the **Search** feature

2. Type **"Vidyo"** and then click on **VidyoConnect**

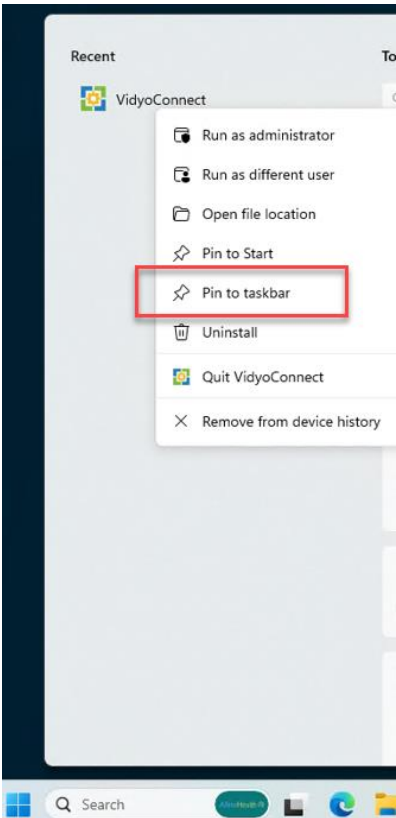


3. The VidyoConnect app will launch. (The Keep me signed in check box will be unchecked). Click the **Keep me signed in** checkbox to enable this function.

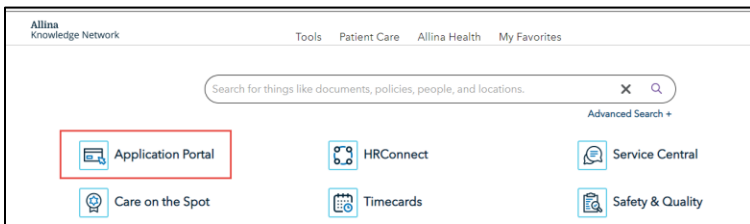


# VidyoConnect – Active Directory Authentication

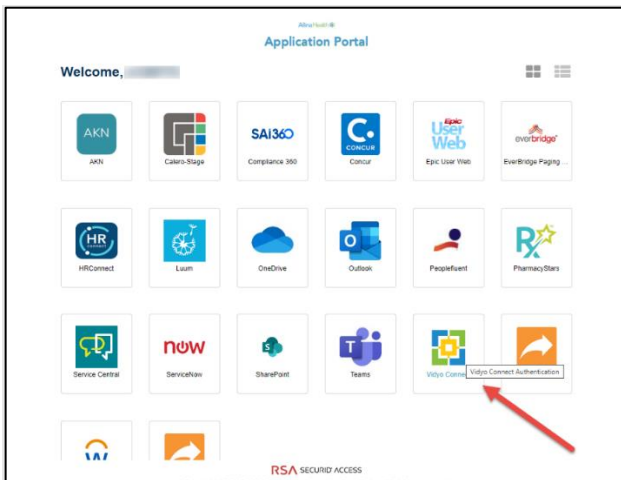
4. Search for VidyoConnect, Right click on the Vidyo icon and select “Pin to taskbar” for one click login next time.



5. If authenticating for the first time. Go to the AKN. Click the **Application Portal** icon

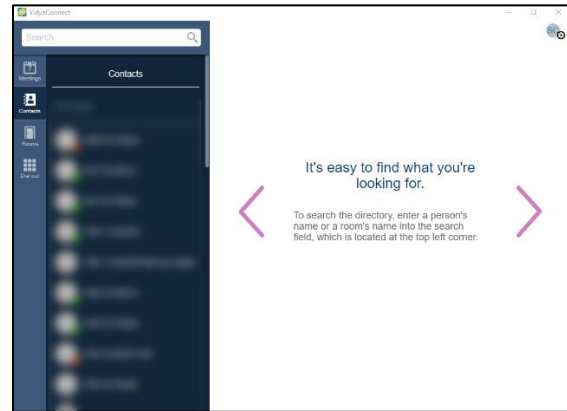
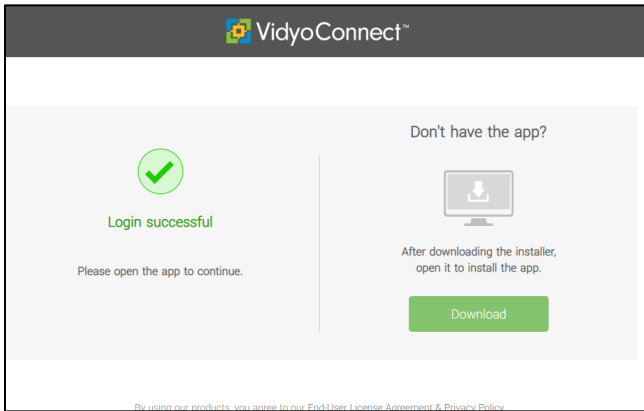


6. Click the **VidyoConnect** icon to authenticate and complete the login process.



## VidyoConnect – Active Directory Authentication

Once the authentication process is successful, you will see the “Login Successful” and the VidyoConnect screen will display.

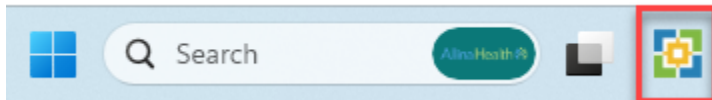


**Note:** The Keep me signed in checkbox works in concert with the Windows start, restart process. Once you have authenticated, you will only need to reauthenticate if there's an interruption in network connectivity or if the Window start process is interrupted or is incomplete.

## VidyoConnect Normal Login

For future logins, launch the VidyoConnect app by clicking on the icon in your taskbar.

- See step #4 for instructions on how to “pin” the app to your task bar for easy access.



- If you have not pinned the app to your task bar, you can follow steps 1 – 3 above to launch VidyoConnect via your Windows search bar.